

Service Navigator — Make an Impact Every Day

At East Shore Industries (ESI), we believe in empowerment, inclusion, and possibility. As a **Service Navigator**, you'll be at the heart of that mission—helping individuals build confidence, independence, and meaningful connections in their daily lives.

If you're passionate about people and ready to make a difference that *matters*, this role is your chance to shine.

What You'll Do

- Be the go-to guide for individuals seeking services—supporting assessments, planning, and next steps
- Build strong, trusting relationships with clients, families, and care teams
- Spend your day where it counts: directly engaging with clients in our programs and out in the community
- Help create a positive, supportive environment where people feel safe, seen, and encouraged
- Lead our MyCommunity program, helping individuals explore, participate, and thrive in community life
- Collaborate with IEP and MCO teams to shape personalized plans
- Jump into special projects as ESI grows and innovates

What You Bring

- Experience supporting individuals with disabilities or in human services
- Strong communication, listening, and problem-solving skills
- Comfort working in an active, hands-on environment
- A genuine passion for helping people grow
- High School Diploma/GED required; human services degree preferred
- DOJ background check + valid driver's license

You're a Great Fit If You Are

- A natural relationship-builder
- Calm, steady, and supportive
- A creative problem solver
- Someone who loves seeing others succeed
- Energized by meaningful, people-centered work

Why ESI?

Because here, your work changes lives. You'll be part of a mission-driven team that values compassion, collaboration, and community—and you'll see the impact of your efforts every single day.

What are the Hours

Monday – Friday 7:30 am – 4:00 pm

How do you Apply

Send your resume to:

email tnelson@esiempowers.com

call 920-487-3541 ask for Tracy

mail ESI-Empowering and Supporting Individuals
Attn: Tracy
813 Rabas St.
Algoma, WI 54201